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At-home customer service calling company seeks more workers

The Business Review (Albany)

A Denver company that hires people to work out of their home answering customer service calls said Monday it's looking for 500 more employees, including in the Albany, N.Y., region.

The company, Alpine Access, represents clients like Office Depot, J.Crew, 1-800Flowers and the Internal Revenue Service who rely on people working out of their homes to take customer service calls.

Alpine Access said it's hiring 500 more people in the New York City, Albany, Buffalo and Newark areas to meet increasing demand. Founded in 1998, the company has 7,500 home-based agents.

According to Alpine Access, the ideal candidates are self-starters who want to work from home, have strong educational backgrounds, previous customer service experience and good computer skills. For more information, go to www.alpineaccess.com and click on "careers."